

# Mechanisms for Community Input

Feedback from DUG  
membership

DataONE



# Outline

---

The need for feedback

Brainstorming

Anatomy of a feedback process

Discussion

Next steps



# Outline

---

→ The need for feedback

Brainstorming

Anatomy of a feedback process

Discussion

Next steps



# The Need for Feedback

---

When DataONE users speak, we listen

- Be responsive
- Avoid surprises
- Manage reputation and expectations



# The Need for Feedback

---

## Anticipate questions, problems, needs

- How do I...
  - Start depositing?
  - Find and reuse?
  - Contribute software?
  - Connect my repository?
  - Report a bug?
  - Request an enhancement?
  - Meet other users?
  - Keep in the loop?
  - Know my datasets are safe?
  - Report an authorization problem?



# Outline

---

The need for feedback

→ Brainstorming

Anatomy of a feedback process

Discussion

Next steps



# Brainstorming

---

1. What kinds of questions / ideas / concerns do you anticipate will flow between MN/users and DataONE?



# Brainstorming

---

2. What categories or themes summarize the questions / ideas / concerns we just identified?



# Outline

---

The need for feedback

Brainstorming

→ Anatomy of a feedback process

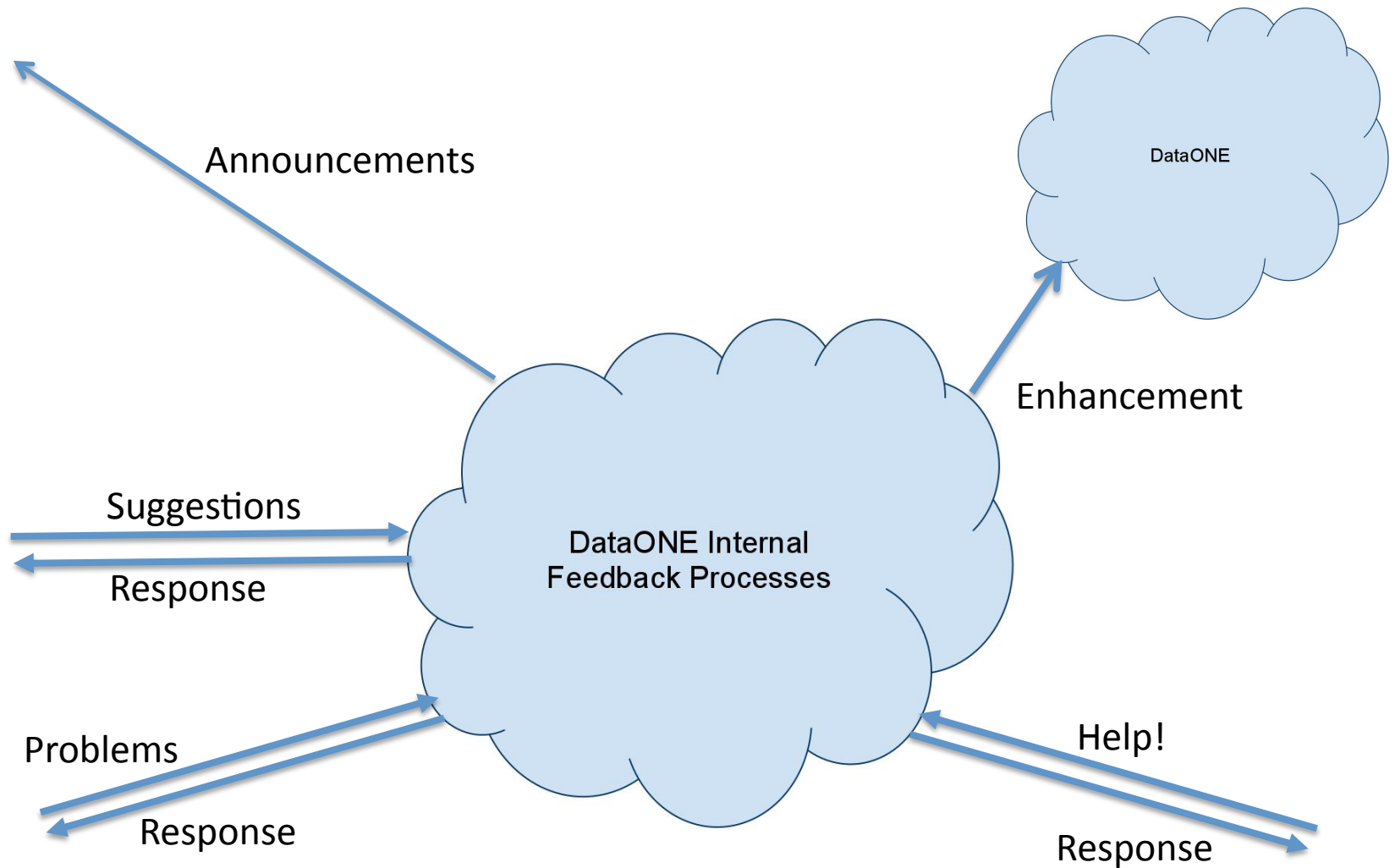
Discussion

Next steps



# Anatomy of a Feedback Process

---



# Outline

---

The need for feedback

Brainstorming

Anatomy of a feedback process

→ Discussion

Next steps



# Discussion

---

Q. Which communications mechanisms do you anticipate will work best for various kinds of questions / ideas / concerns?

Handout: list of communications mechanisms

Add communications mechanisms

# Outline

---

The need for feedback

Brainstorming

Anatomy of a feedback process

Discussion

→ Next steps



# Next Steps

---

## DataONE response to DUG

- Summarize results of this session
- Action plan and timetable
  - prior to public release
  - after public release
  - not planned
- Describe DataONE internal feedback process